

To: Desert Illusion Shareholders
From: Dale Zwart, President, Desert Illusion Inc. and the Desert Illusion Board of Directors
Subject: 2023 Operating Instructions (v2)
Date: May 12, 2023

As we approach the beginning of the season in just about a week, I'd like to share a few insights and recommendations for the upcoming season. Currently, the water level is rapidly rising, standing more than 8 feet higher than it was during the same period last year. On another positive note, the boat is in excellent condition.

We have the pleasure of welcoming new shareholders for weeks 22 and 38, as well as having a few weeks available for sale. So welcome aboard to Matt Johnson, Jared Lake, Ken Walters and their families. This means we will have the opportunity to get acquainted with new faces during the turnover. Alongside these new additions, the boat is equipped with some new gear, which will require a bit of familiarization.

Regarding the turnover process, we will be implementing some changes, which I will outline below. With these updates and our collective enthusiasm, I'm optimistic that we are going to have a fantastic season.

First and foremost, I would like to express my gratitude to Tracy and Kathy Haze for their tremendous efforts in getting ready for the season. While it would be an extensive list of all their achievements, it's important to recognize the numerous visible and behind-the-scenes tasks they have completed to bring us to this point. Collectively, we have visited the lake no fewer than six times since November, and as a result, the boat is in a much better shape.

Now, let's dive into the changes we've made:

1. Keys - We've updated the locks on all sliding doors, and you can now find the key in a new lockbox situated in the same spot as the previous one. The new combination is 3700, which you can remember as the lake's elevation when it reaches full capacity. (Yeah, we're optimists)
2. Swim Platform - The rear swim platform has been refurbished with a fantastic non-slip padded surface, SeaDek. The railings and fender mounts have also been repaired and are now securely reinstalled.
3. AC and Heating System - The AC system coils have been cleaned and the coolant recharged, so we should have a good chance of keeping the boat cool.
4. Ice Maker - The ice maker has been completely cleaned with antiseptic cleaner and the water reservoir was replaced. We tested the ice maker last week. It's working well and the ice tastes good.
5. Toilets - The flushing valves on the toilets have been replaced so they aren't

leaking into the bowls or on the floor.

6. Appliances and Lights - All appliances and lights have been tested and working.
7. Blackstone Griddle - The previous Weber grill has been upgraded to a 36-inch Blackstone Griddle, which includes two air fryer drawers. This beast not only works exceptionally well (we tested it on a few steaks and shrimp) but also minimizes the need for oven and stove usage. However, it does consume propane, so we kindly ask that you bring at least one bottle of LP with you. When departing, please take an empty bottle and leave the remaining propane for the next owner. Your thoughtfulness will be appreciated by everyone. Ashley Donohue has compiled a set of tips and recipes specifically for the Blackstone Griddle. You can find these laminated instructions on the credenza beneath the TV.
8. Security Camera - A Ring security camera has been installed on the boat's front deck, positioned above the helm window. We understand that this addition may raise some concerns; however, please be assured that its purpose is not to monitor legitimate users. In fact, we will disarm the camera when you check in on the boat and reactivate it upon your departure. Note that the camera's blue light indicates movement detection, but it will not be visible when the camera is inactive. Please do not remove the camera battery. We have also installed a small solar charger for the security system. The solar panel is located on the upper deck STBD side outboard of the helm. The mounting bracket for the solar panel feels a bit flimsy to me, so please be careful around it. This brings us to the check-in and check-out procedures.
9. Onboarding - Upon arrival at the boat, retrieve the key from the lockbox and use it to unlock the front sliding door. The combination to the lockbox is 3700. Once inside, locate the water fill valve beneath the kitchen sink, which has a yellow handle that should be positioned parallel to the deck. Proceed to the dock and turn on the water valve to initiate the fresh water tanks' filling process. You will know the tanks are full when water streams from the vent on the forward port side. Next, start the ice maker. (Note: The lake water pump should not be turned on while the houseboat is connected to the dock water. Both the lake water switch and the fresh water switch should be turned on when the boat is away from the dock.)
10. Check-in - To complete the check-in process, find the check-in sheet in the notebook on the credenza and thoroughly inspect the boat, ensuring that all items on the sheet have been checked. Once done, snap a picture of the check-in sheet and forward it via email or text message to Dale at 303-944-9568/dale.zwart@me.com or Tracy at 303-478-1586/thehazes@aol.com. One of us will acknowledge receipt of the check-in, provide any necessary last-minute updates, and turn off the security camera.
11. Prior to Casting Off - Before releasing the lines that secure the boat to the dock, you should perform the following:

- a. Check the fluid levels of the engines and generators
 - b. Start the engines and allow them to warm up to normal temperature (about 170° F).
 - c. Switch the electrical source on the helm to OFF
 - d. Turn off the water and electricity on the dock side
 - e. Disconnect the water and electrical lines
 - f. Ensure the drives are down
 - g. Ensure the Rocker Stoppers are stowed
 - h. Run your anchor lines down the port and stbd cleats
 - i. Check your lines. Make sure none are hanging in the water or easily dropped in the water
 - j. Locate the spare anchor and bow line which may be useful if you are beaching on a windy day
 - k. Turn on the aft camera at the helm
 - l. Roll up the bow screens to improve your vision from the helm
 - m. Prepare your tow lines (if you will be towing a watercraft once underway).
12. Underway issues - If any issues arise during the week, please promptly contact Tracy or Dale via message or phone call. We have stocked the boat with spare parts, and we can advise you on how to proceed or schedule a repair once you return to Bullfrog. It is essential to notify us promptly of any problems as we may have an immediate solution and will also need to replace any spare parts that you may have used. The same applies to the stocked goods, such as soap, paper products, and cleaning supplies. Effective communication is essential in this regard.
13. Internet Service - Which brings me to the topic of internet service. When you arrive at the boat, you will notice that we removed the flag pole from the upper deck and have replaced it with a StarLink satellite antenna. I personally purchased and own this StarLink system and would like to test it out this season. The system includes a Wi-Fi router which covers the entire boat pretty well. The router is powered by the solar inverter and has no switches or indicators. Please do not disturb the router mounting. The StarLink will automatically reposition itself according to the satellite tracks. The satellites track slightly north of Lake Powell, so the antenna will generally orient itself to the north. Do not try to manually move the antenna. It performs the update automatically if it can detect a satellite. In testing this has typically occurred within 30 minutes of moving. I have no idea how well it will work in deeper canyons, but honestly I don't expect good service in locations where you can't see the north star. You may also notice that I've mounted the antenna on a telescoping pole. Please do not try to raise the pole. I have the feed wire

lashed in and don't want the antenna raised above its current height. Once we've learned about coverage and how to use the system, we may revisit this next year. In the meantime, for those who want to use the system, I'm going to ask you to share in the expense to the tune of \$100 per week. We haven't included this in the budget and the service is costing me \$250 per month plus the cost of the equipment, so after some poling of owners, this seems quite reasonable. If you want to use the StarLink system, please send Dale or Tracy a message and one of us will provide the username and password. When we tested it a few weeks ago, we had very good coverage and decent bandwidth. We mostly intend for this to be used for light internet usage and messaging and email. While it can handle streaming, you will quickly use up the monthly allocation. If we decide to leave it on the boat next season, we can upgrade to a higher service capacity. Here's my Venmo Code if that's convenient.

Dale Zwart

@Dale-Zwart



14. Cleaning – Obviously, you've had a great time at the lake, so we kindly request that you make an extra effort to leave the boat in tip-top condition for the next owners. The most common complaints we receive are regarding sticky evidence of your enjoyment in the refrigerator, microwave, bathrooms, and so on. I hope you understand the importance of this request. Unfortunately, there aren't many options for cleaning services (none that I'm currently aware of), so please plan ahead and allow enough time to ensure the boat is turned over in good shape.
15. Pump Out - If you plan to use Aramark to pump the sanitary tanks, please note that the procedure is now more complicated as you need to go up to the marina and scan a QR code on the door. I have not tried this yet, but will provide detailed instructions as the season progresses.

16. Check-out - To finalize the check-out process, locate the check-in sheet you completed at the beginning of the week and verify that all items on the sheet have been re-checked. Also, please perform the following:
 - a. Turn off the water supply on the dock and turn off the ice maker.
 - b. Set the thermostat to 70 degrees.
 - c. Make sure that shore power is selected on the power selector
 - d. Turn off the hot water heater at the helm (white switch with red indicator light)
 - e. Take a photo of the check-out sheet and send it via email or text message to Dale at 303-944-9568/dale.zwart@me.com or Tracy at 303-478-1586/thehazes@aol.com.
17. We will acknowledge receipt of the check-out, provide any necessary last-minute instructions, and activate the security camera. Before leaving, please ensure that the security camera is not obstructed, close all blinds, lock the sliding doors, and return the key to the lockbox.
18. Propellers - Both propellers are in good shape as we start the season. During a typical season we have some propeller issues. The changing lake level and maneuvering in new or tight spaces often results in propeller damage. If this happens, don't panic. Safety of the passengers and boat is more important than a dinged prop. If a prop is damaged, you'll likely need to replace it. So, when possible and safe, call either Tracy or Dale and we'll talk you through the process. With the new internet connection you may also be able to view a YouTube video (e.g. <https://youtu.be/rx1uXhE2Kdw>). There is a prop wrench in the aft port supply locker (the keys are in the cabinet just forward of the dining table on the Starboard side). Notice that the wrench has a small lanyard that you can tie to your wrist (good idea). If you damage a prop, we're asking you to drop off the damaged prop in Hanksville. The gentleman's name is Don. His number is 435-609-0568. This is important because we only have one set of spares (one for each side). Oncoming owners may occasionally need to stop in Hanksville to pick up a repaired prop. So let's help each other out and make sure we can keep ready spares on board. New props cost about \$500, so we'd prefer to stick with what we have.
19. As always, if you have any questions at all, please call, text, email, FaceTime or whatever works for you.

Fair winds and following seas,

Dale

